

# Connect Health

Review Tags (Natural Language Processing of comments) into themes or categories

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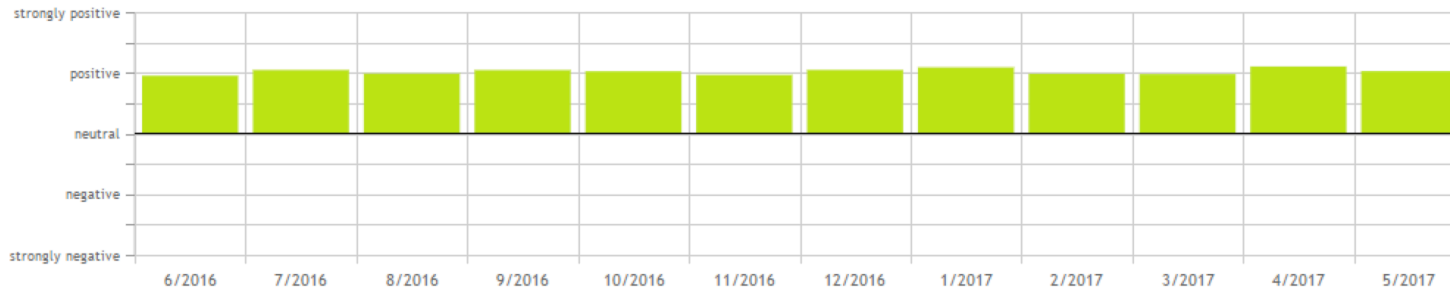
Filter Your Results

Date Range  
 Last Twelve Months  
 Jun 1, 2016 - May 31, 2017

- Provider Specialty
- Provider Practice
- Provider Group
- Provider Affiliation
- Review Tags

- Billing (20)
- Communication (1262)
- Cost (23)
- Demeanor/Attitude (2435)
- Emergency Room (24)
- Responsiveness (230)
- Scheduling/Appointments (655)
- Staff (563)
- Timeliness of follow-up communications (213)
- Wayfinding (20)

Comment Sentiment Performance - All Sources



Best/Worst Sentiment Performers - All Sources

Provider	Number Reviews	Average Sentiment
Foster, Matthew C, MD	12 reviews	Strongly Positive
Heine, Amy, MSN, ...	6 reviews	Strongly Positive
Hultman, C. Scott, MD, M...	8 reviews	Strongly Positive
Howard Jr., James F., MD	15 reviews	Strongly Positive
Aleman, Marco A., MD	15 reviews	Strongly Positive

Comment Sentiment Overall

Rating Source	Sentiment	Month	Week
All Sources	Positive	↓	↓

Sentiment Distribution - All Sources

