



Dear Patient:

Enclosed in the letter you will find our new patient paperwork. We ask that you complete the paperwork prior to your appointment and either return it to us in the mail, fax it to us or bring it with you to your appointment. If we do not have your completed paperwork you may be asked to reschedule your appointment. If you have any questions, please phone us at 864-482-2360. You will receive a reminder call approximately 2 days before your appointment.

Appointment checklist: (please be sure to bring to your appointment)

_____ **Completed paperwork**

_____ **Detailed medication list completed** (prescription and over the counter medications) **OR**
you may **bring your medications in their original bottles** with you.

_____ **Insurance card(s) and a picture ID**

Your appointment is scheduled for _____ at _____ am/pm with
Dr. _____.

.*Copays will be collected at the time of your appointment.*****

Patients without health insurance are required to pay a \$100 deposit. If the visit is paid in full at the time of the appointment you will receive a 20% discount.

PLEASE check with your insurance carrier as to which laboratory needs to be utilized for your pap test or if blood work is sent. We send our labs to Oconee Medical Center, however if your insurance requires us to use LabCorp or Quest, we must be advised at the time of your visit.

If you need to cancel an appointment please call our office 24-48 hours a head of time. This will allow an opening for the physician to see other patients that may be in need of an appointment.

You can reach our office staff Monday through Friday from
8:00 a.m. to 12:00 p.m. and 1:00 p.m. to 5:00 p.m.

Thank you,

Blue Ridge Women's Center



Welcome To Our Practice

We would like to take this opportunity to welcome you to our practice, and look forward to the privilege of meeting your health care needs. Please don't hesitate to let us know at any time if we are not meeting your needs or if you have questions. We have a satisfaction survey that we would like for you to complete after your visit. This will allow us to know how we can better improve our service.

As a member of Oconee Physician Practices and an affiliated health partner with Oconee Medical Center; we are dedicated to providing high quality health care. We are a local non-profit medical group sponsored by the hospital. As a result, any bill you receive from us will have the name of **Oconee Physician Practices** as well as your physician name versus the name of this individual practice location.

For your convenience, you may pay any open balances from other practices affiliated with Oconee Physician Practices at any of our locations.

Please find below a list of all our practices:

Between the Lakes Primary Care
Blue Ridge Women's Center
Clemson-Seneca Pediatrics
Keowee Family Urology
Mountain Lakes Community Care
Mountain Lakes ENT and Allergy Center
Mountain Lakes Internal Medicine
Oconee Heart Center
Oconee Kidney Center
Oconee Multi-Specialty Clinic
Rheumatology Consultants
Seneca Medical Associates
Upstate Family Medicine
Upstate Surgical Associates



Patient Information

Last Name				Social Sec #			
First Name				Birth Date			
Middle Name				Sex (M or F)			
Street Address				Race			
Suite / Apt #				Primary Language			
City		State		Zip		Marital Status	
Mailing Address				Legal Guardian			
City		State		Zip		Legal Guardian's Primary Phone	
Home Phone		Work Phone		Cell Phone			
Email Address							

Guarantor Information (Person Responsible For Bill)

Last Name				Social Sec #			
First Name				Birth Date			
Middle Name				Sex (Male or Fem)			
Street Address				Relationship			
City		State		Zip		Home Phone:	
Mailing Address				Work Phone:			
City		State		Zip		Cell Phone:	

Employment Information

Patient's Employer				Employer Phone			
Spouse's Employer							

Emergency Contact Information

Name		Relationship		Phone	
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Physician Information

Name of Family Physician			City/State
Name of Referring Physician			City/State

Insurance Information For Patient– Provide complete and provide copy of insurance card(s)

Primary Insurance Company:	Name of Insured:	Relationship to Insured:
	Birthday of Insured:	Their Social Security #:
Secondary Insurance Company:	Name of Insured:	Relationship to Insured:
	Birthday of Insured:	Their Social Security #:
Additional Insurance Company:	Name of Insured:	Relationship to Insured:
	Birthday of Insured:	Their Social Security #:

I give permission to the provider's to treat the patient. _____

Signature of Responsible Party/Self

Assignment of Benefits: I hereby authorize payment of medical benefits directly to Oconee Physician Practices for their services and to release any information acquired in the course of my examination or treatment for insurance purposes. I understand that records may be transmitted electronically or by mail as required.

Signature Of Patient Or Guardian >>

Date:



Patient Medical/Surgical History Questionnaire

Name _____ Date of Birth: _____ Today's Date _____

Referred By _____

Reason for Visit _____

Allergies (None) _____

OB-Gyn History

Date of last menstrual period _____

Age at first period _____

How often do you have a period? _____

Days of flow _____

Number of pads/tampons used on heaviest day _____

Pain or cramps Y N

Do you ever miss school/work because of your period Y N

Sexually active Y N

Method of birth control _____

Abnormal Paps Y N

New or changing lump in the breast Y N

Additional Concerns _____

Immunizations (Please enter date of most recent)

Flu _____ Gardasil _____ Pneumonia _____ Tetanus _____ Zostavax _____

Procedures (Please enter date of most recent)

Pap _____ Mammogram _____ Bone Density _____ Colonoscopy _____

Deliveries

Number of times pregnant _____

Number of miscarriages/abortions _____

DATE	WEEKS	WT OF BABY	TYPE DELIVERY	COMPLICATIONS

Surgeries (List every surgery and date)

Social History

Smoke Y N Packs per day/week _____
 Alcohol Y N units per day _____ (a unit is 8oz. beer, 4 oz. wine or 1 oz. liquor)
 Caffeine Y N
 Street Drugs Y N

Family History

	Relationship		Relationship
Alcoholism		Heart disease	
Bleeding disorder		High blood pressure	
Blood clots		Mental illness	
Cancer		Stroke	
Diabetes		Thyroid Problems	
Osteoporosis			

Medical Conditions

Check all that you have or have had, check “C” for Current conditions & “P” for Past conditions

Cardiac/Blood vessels	C	P	Respiratory	C	P	GI	C	P
no problem			no problem			no problem		
anemia			allergies			irritable bowel syndrome		
arrhythmia			asthma			acid reflux		
bleeding tendency			bronchitis			colitis		
blood clots			COPD			difficulty swallowing		
high blood pressure			difficulty breathing			diverticulitis		
high cholesterol			pneumonia			hemorrhoids		
poor circulation			sleep apnea			hernia		
Neurologic			TB			liver disease		
no problem			Musculoskeletal			ulcer		
migraines			no problem			Urinary		
multiple sclerosis			arthritis			no problem		
neuropathy			back/neck problems			incontinence		
Parkinsons			difficulty walking			kidney stones		
seizures			fibromyalgia			urinary tract infection		
stroke			fracture			Endocrine		
TIA			limited movement			no problem		
tremor			Mental Health			Adrenal disease		
Infection			no problem			Diabetes		
no problem			anxiety			Thyroid disease		
Hepatitis A B C			chemical dependency			Eye/Ear		
HIV/AIDS			chronic pain			no problem		
MRSA			dementia			glaucoma		
Skin			depression			glasses/contacts		
no problem			insomnia			hearing loss/aid		
open sore			bad nerves			Cancer		
rash						no problem		
						type		



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- Mountain Lakes ENT & Allergy Center
- Mountain Lakes Internal Medicine
- Oconee Geriatric & Palliative Medicine
- Oconee Heart Center
- Oconee Kidney Center
- Rheumatology Consultants
- Seneca Medical Associates
- Upstate Family Medicine
- Upstate Surgical Associates

Release of Information Authorization Form

Acknowledgement of Receipt of Notice of Privacy Practices and Financial Policy

This signed form acknowledges that you have received a copy of our practice’s Notice of Privacy Practices as required by Federal Law and our Financial Policy. By signing below you are acknowledging that you understand and have read the notices. The notices are yours to keep.

With whom may we discuss patient’s financial information?

Patient Only: []

Name: _____ Relationship: _____
For patient over age of 18 only

Name: _____ Relationship: _____
For patient over age of 18 only

May we leave messages regarding appointments?

(Messages regarding any other information will be left as call back request only)

- YES _____
What Phone Number
- NO

With whom may we discuss patient’s medical information?

Patient Only: []

Name: _____ Relationship: _____
For patient over age of 18 only

Name: _____ Relationship: _____
For patient over age of 18 only

Print Patient Name

Patient Date of Birth

 Signature of Guarantor/ Patient/ Legal Guardian

 Date



FINANCIAL POLICY

COLLECTION OF PATIENT AMOUNTS DUE

Insurance companies require that we collect any co-pay or co-insurance amounts at the time of service. We will collect the co-pay amounts at the time of check-in to avoid a wait at check-out. All co-insurance amounts will be collected at the time of check-out. Please understand that you will be responsible for any amounts not paid by your insurance company. OPP also offers a 20% discount to uninsured patients if the balance is paid at the time of service or within 30 days of the visit.

We understand that temporary financial problems may effect timely payment of your balance. We encourage you to communicate any such problems so that we may assist you in the management of your account.

We understand that there may be special agreements between parents regarding a child's medical expenses. However, the parent that brings the child in for a visit is responsible for making payment on that date of service.

PRESCRIPTION REFILL REQUESTS BY PHONE

We will generally need to see an existing patient back in the office prior to calling in a prescription. However, in rare cases where it's appropriate to write the prescription, there will be a \$15.00 charge in order to cover operating costs. This is not generally covered by your insurance.

DISMISSAL OF PATIENTS FOR FINANCIAL REASONS

Patients can be dismissed from the practice for a number of reasons, including the following financial situations:

1. Collection Agency Turnover will result in a dismissal from the practice if a patient fails to pay his or her balance within thirty days of turnover.
2. Expedited dismissal occurs when a patient is not honoring his or her financial responsibilities.

All patients should be given at least thirty days notice before being dismissed from practice unless instructed otherwise by physician.

This notice is yours to keep.