

Prisma Health

Pillar Performance Scorecard FY 2019 - YTD July

Pillar & Measure	Annual Goal FY2019	YTD Actual FY2019	YTD Target FY2019
People			
Employee Engagement Index Percentile Ranking (Annual)	50%'tile	N/A	50%'tile
Retention Rate - Voluntary Engagement	86.5%	85.6%	86.5%
Service*			
Inpatient Service - Top Box %	77.1%	72.1%	77.1%
Emergency Service - Top Box %	68.7%	58.4%	68.7%
Physician Practices Service - Top Box %	89.4%	89.2%	89.4%
Quality			
Catheter-Associated Urinary Tract Infections (CAUTI) • 20% Reduction in number of Infections	55	82	48
Clostridium Difficile Colitis (C. DIFF) • 20% Reduction in number of Infections	246	157	207
Central Line Associated Bloodstream Infections (CLABSI) • 20% Reduction in number of Infections	89	75	77
CMS STAR Ratings • ≥ 3 STARS for 11 applicable Acute Hospitals: Actual results reflect what CMS will publicly report January 2019	100.0%	72.7%	100.0%
Community			
Community-Based Organizations (CBO) Referrals	500	631	500
Finance			
Operating Margin (%)	2.1%	1.1%	2.0%
Synergies Achievement	\$66.6M	\$119,509,544	\$56,649,497
Learning			
Agency Spend Savings: 20% Reduction - YTD Actual & Target are YTD June 2019	\$12,746,666	\$7,709,885	\$10,049,080
Retention Rate of Students & Trainees - Residents (Annual)	25.0%	27.7%	25.0%

*Service - Top Box % goals were established for Prisma Health to achieve the 75th percentile ranking.

Prisma Health–Midlands

Pillar Performance Scorecard FY 2019 - YTD July

Pillar & Measure	Annual Goal FY2019	YTD Actual FY2019	YTD Target FY2019
People			
Employee Engagement Index Percentile Ranking (Annual)	50%'tile	N/A	50%'tile
Retention Rate - Voluntary Engagement	86.5%	84.1%	86.5%
Service*			
Inpatient Service - Top Box %	74.0%	67.7%	74.0%
Emergency Service - Top Box %	67.2%	53.1%	67.2%
Physician Practices Service - Top Box %	86.4%	85.3%	86.4%
Quality			
Catheter-Associated Urinary Tract Infections (CAUTI) • 20% Reduction in number of Infections	23	47	20
Clostridium Difficile Colitis (C. DIFF) • 20% Reduction in number of Infections	131	74	110
Central Line Associated Bloodstream Infections (CLABSI) • 20% Reduction in number of Infections	44	43	38
CMS STAR Ratings • ≥ 3 STARS for 4 applicable Acute Hospitals: Actual results reflect what CMS will publicly report January 2019	100.0%	50.0%	100.0%
Community			
Community-Based Organizations (CBO) Referrals	500	631	500
Finance			
Operating Margin (%)	2.0%	-2.8%	1.9%
Synergies Achievement	\$33.3M	\$59,931,524	\$28,177,000
Learning			
Agency Spend Savings: 20% Reduction - YTD Actual & Target are YTD June 2019	\$5,745,754	\$2,749,903	\$4,310,337
Retention Rate of Students & Trainees - Residents (Annual)	25.0%	29.0%	25.0%

*Service - Top Box % goals were established for Prisma Health to achieve the 75th percentile ranking.

Prisma Health–Upstate

Pillar Performance Scorecard FY 2019 - YTD July

Pillar & Measure	Annual Goal FY2019	YTD Actual FY2019	YTD Target FY2019
People			
Employee Engagement Index Percentile Ranking (Annual)	50%'tile	N/A	50%'tile
Retention Rate - Voluntary Engagement	86.5%	86.7%	86.5%
Service*			
Inpatient Service - Top Box %	78.8%	75.1%	78.8%
Emergency Service - Top Box %	69.6%	60.8%	69.6%
Physician Practices Service- Top Box %	90.0%	90.1%	90.0%
Quality			
Catheter-Associated Urinary Tract Infections (CAUTI) • 20% Reduction in number of Infections	32	35	28
Clostridium Difficile Colitis (C. DIFF) • 20% Reduction in number of Infections	115	83	97
Central Line Associated Bloodstream Infections (CLABSI) • 20% Reduction in number of Infections	45	32	39
CMS STAR Ratings • ≥ 3 STARS for 7 applicable Acute Hospitals: Actual results reflect what CMS will publicly report January 2019	100.0%	85.7%	100.0%
Community			
Community-Based Organizations (CBO) Referrals	500	631	500
Finance			
Operating Margin (%)	2.2%	3.4%	2.1%
Synergies Achievement	\$33.3M	\$59,578,020	\$28,472,497
Learning			
Agency Spend Savings: 20% Reduction - YTD Actual & Target are YTD June 2019	\$7,000,912	\$4,959,982	\$5,738,742
Retention Rate of Students & Trainees - Residents (Annual)	25.0%	26.0%	25.0%

*Service - Top Box % goals were established for Prisma Health to achieve the 75th percentile ranking.