



## **An update on Breakthrough 1.0**

*From Greg Rusnak, chief administrative officer, Prisma Health, and Will Chapman, chief administrative officer liaison and strategic projects manager, Prisma Health*

Breakthrough 1.0 aims to make Prisma Health a highly effective and efficient organization by taking advantage of everything we, as a health company, have gained by bringing Greenville Health System and Palmetto Health together.

Team members across the organization have been hard at work to bring Breakthrough 1.0 to life, and we are happy to report that there has been great momentum so far. A few brief but significant examples include:

### **Standardizing and integrating best practices**

- To date, 15 operational councils have met and are actively identifying and adopting best practices from both affiliates as well as standardizing equipment, supplies, policies and procedures.
- Clinical leaders from both affiliates are currently reviewing patient safety and care processes and practices in an effort to raise the bar in high-quality care.

### **Prioritizing and combining resources**

- Preparations are underway to convert numerous Finance, Supply Chain, Human Resources and Payroll applications to the cloud-based platform known as Workday in an effort to create a more efficient self-service experience for team members.
- MyClinicalExchange, a software platform used for onboarding and communicating with student learners during their rotations, is being expanded to the Midlands as a way to increase workforce development through academics.

### **Providing access for our patients**

- Work is underway to unify all Prisma Health patient information (patient record, revenue cycle, registration, scheduling, billing) onto a single electronic medical record (EMR) system known as Epic.
- A team is evaluating and developing processes to improve patient access and referrals across Prisma Health, including the launch of online scheduling.

We will continue to update you as progress is made on the many foundational efforts included within Breakthrough 1.0.